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Belkıs Elyiğit

Fırat University, belkiselyigit@hotmail.com, Elazığ-Türkiye

Cevdet Emin Ekinci

Fırat University, cee@firat.edu.tr, Elazığ-Türkiye

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ORCID ID	0000-0002-2556-1862	0000-0002-7114-4832
Corresponding Author	Belkıs Elyiğit	

**DETERMINATION OF USER SATISFACTION LEVEL OF URBAN TRANSFORMATION BUILDINGS:
ELAZIĞ EXAMPLE**

ABSTRACT

This study, it is aimed to determine the user satisfaction level of the buildings constructed in risky areas after urban transformation. The population of the research is the right holders in the buildings constructed after urban transformation in risky areas in Elazığ Province. Data from the study area were collected through face-to-face interviews using probability sampling with a quantitative method. Descriptive statistical analyses and frequency analysis methods were used to analyze the demographic data obtained in the field study, and the chi-square (χ^2) test was used to analyze the questions with yes-no answers. H_0 and H_1 hypotheses were developed and significance levels were determined for each of the categorical variables of gender, marital status, age, number of households, education level, occupation-employment status, and number of rooms and spaces in the house. User satisfaction level showed a significant difference according to gender, age, number of households, education level, occupation-employment status, and number of rooms-spaces of the house, but not according to marital status. As a result, it is understood that the variables of gender, age, number of households, education level, occupation-employment status, and number of rooms-spaces of the house are effective on the user satisfaction level of the buildings constructed after the transformation, but the marital status variable is not effective.

Keywords: Urban Transformation, Risky Area, Chi-Square Test,
User Satisfaction Level, Elazığ

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